

COMMON TRENDS IN SCHOOL SAFETY

COMMUNICATION IS KEY, AND STARTS AT 9-1-1



Sandy Hook After Action Report

CONNECTICUT STATE POLICE

- Self-dispatching applications are a danger to the men and women responding appropriately via 9-1-1.
- Self-deployment – responding outside of a 9-1-1 call – presented danger to officers and the public
- Information on building layouts is critical to assisting first responders in the moments after they arrive.



Active Shooter Guide

MICHIGAN STATE POLICE

- Once you are out of the line of fire, try to prevent others from walking into the danger zone and call 9-1-1.



Active Shooter Event Reference Guide

DEPARTMENT OF HOMELAND
SECURITY

Information to provide to 9-1-1 operations:

- Location of the active shooter
- Number of shooters
- Physical description of shooters
- Number and type of weapons shooter has
- Number of potential victims at location



International Association of Chiefs of Police Bureau of Justice Assistance

- Call 9-1-1 or have someone call 9-1-1 in immediate life-threatening situations. Then alert school authorities or the crisis management team.
- If available, activate silent alarms to notify law enforcement.



Active Shooter Recom- mendations and Analysis

NYPD

- Recommends “Communications infrastructure that allows for facility-wide, real-time messaging and include access for first responders.”
- “Train building personnel to call 911 as soon as it is safe to do so.”



Community Oriented Policing Services

BRINGING CALM TO CHAOS,
SAN BERNARDINO

U.S. DEPARTMENT OF JUSTICE

- Prepare and use equipment and technology to keep officers and community members safe and informed.
- Key Challenges “Those challenges included self-deployment ... and poor communication.”
- Recommendation: Establish a unified command of all primary first responders to facilitate communication, situational awareness....”



Public Safety Consider- ations for Smartphone App Developers

NENA

- Call 9-1-1. Allowing a trained telecommunicator to gather necessary details and dispatch emergency services.
- App developers should not encourage users to rely on a friend or family notification feature to obtain help during an emergency.



The United States Department of Homeland Security has certified products under the SAFETY Act (Support Anti-terrorism by Fostering Effective Technologies Act).